



# Global Observatory for eHealth (GOe)

**Misha Kay**  
Manager

Health, Wealth, Innovation  
September 17-18  
Scotland



**World Health  
Organization**



# WHO eHealth resolution WHA 58.28 (2005)

- Strengthen health systems through the use of eHealth
- Build public-private partnerships in ICT development and deployment for health
- Support capacity building for eHealth
- Promote development and adoption of standards
- Monitor, analyse and report trends and developments in eHealth

# G0e's mission



Provide WHO Member States with timely, high-quality evidence to improve policy, practice and management of eHealth services.



# G0e's products

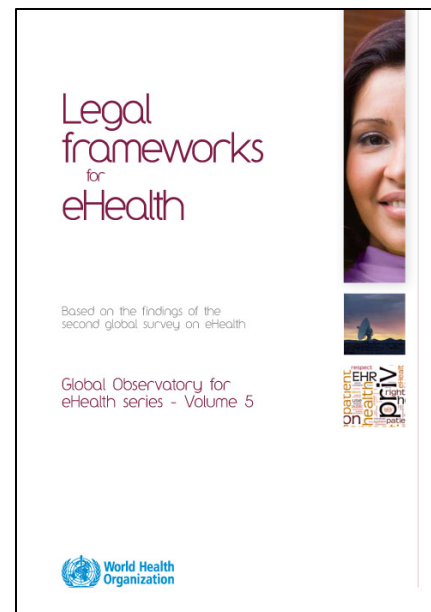
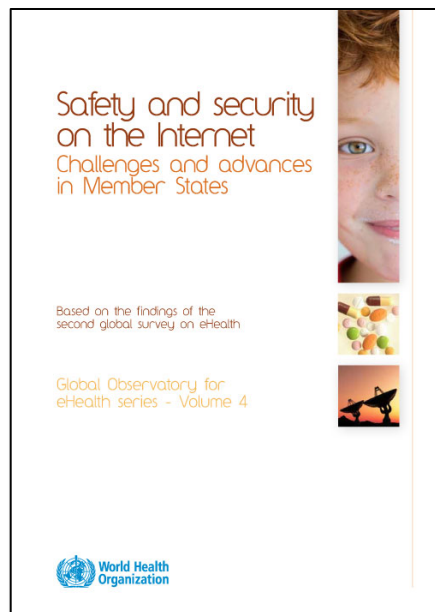
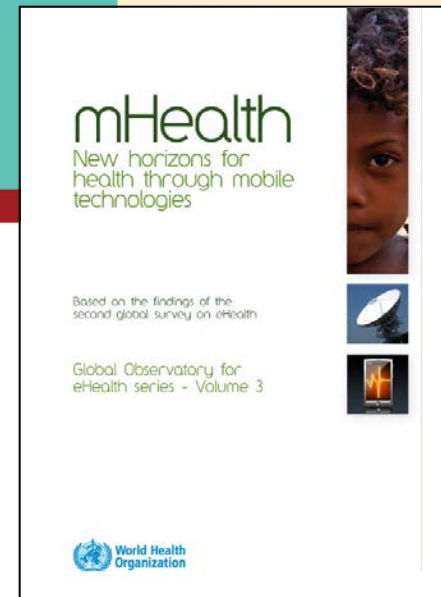
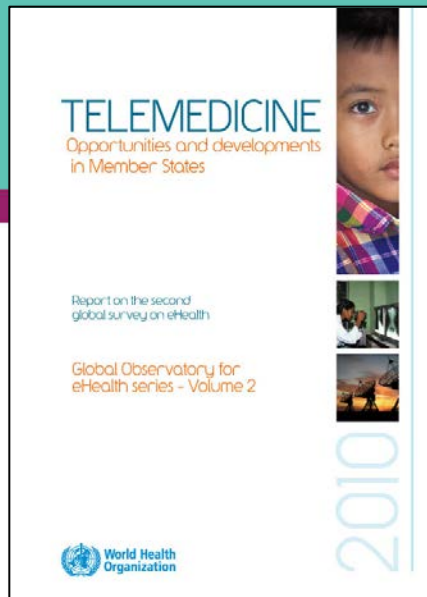
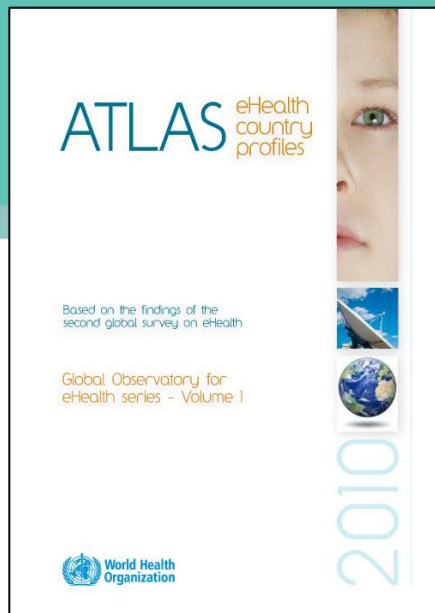


## **Now**

- Essential data and information for national eHealth programmes and initiatives

## **In production**

- Compendium of selected eHealth solutions for developing countries
- eHealth policy & strategy directory
- WHO/ITU database of successful eHealth projects including evaluations
- List of eHealth experts worldwide



# Data collection



## Global surveys and methods

- » First 2005
- » Second 2009/2010
- » Third 2012/2013

Data collected through national multidisciplinary expert informant groups

60% response rate



# Core survey themes




- Foundation actions to support eHealth
- Telemedicine
- mHealth
- Patient information (EMR/EHR)
- Internet safety
- Internet pharmacies
- Legal frameworks

New in 2012/2013

- Maternal and child health
- 

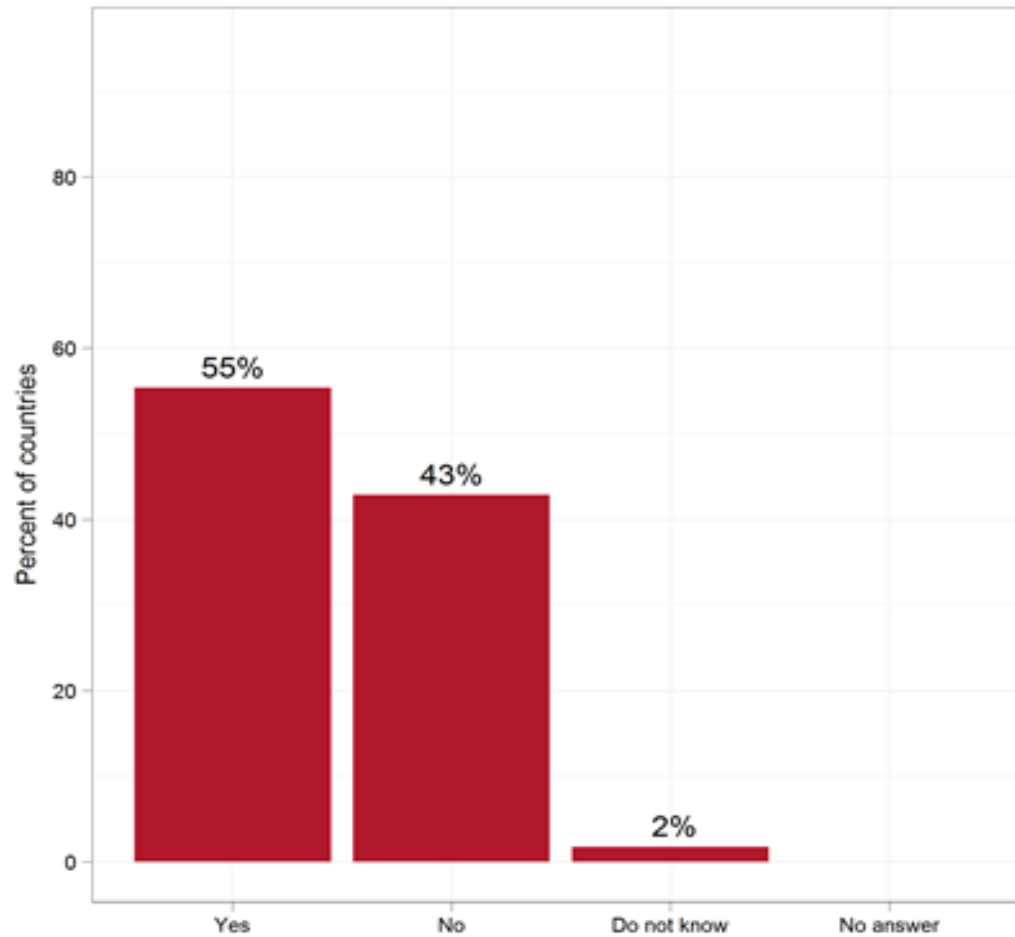
# Review of selected themes



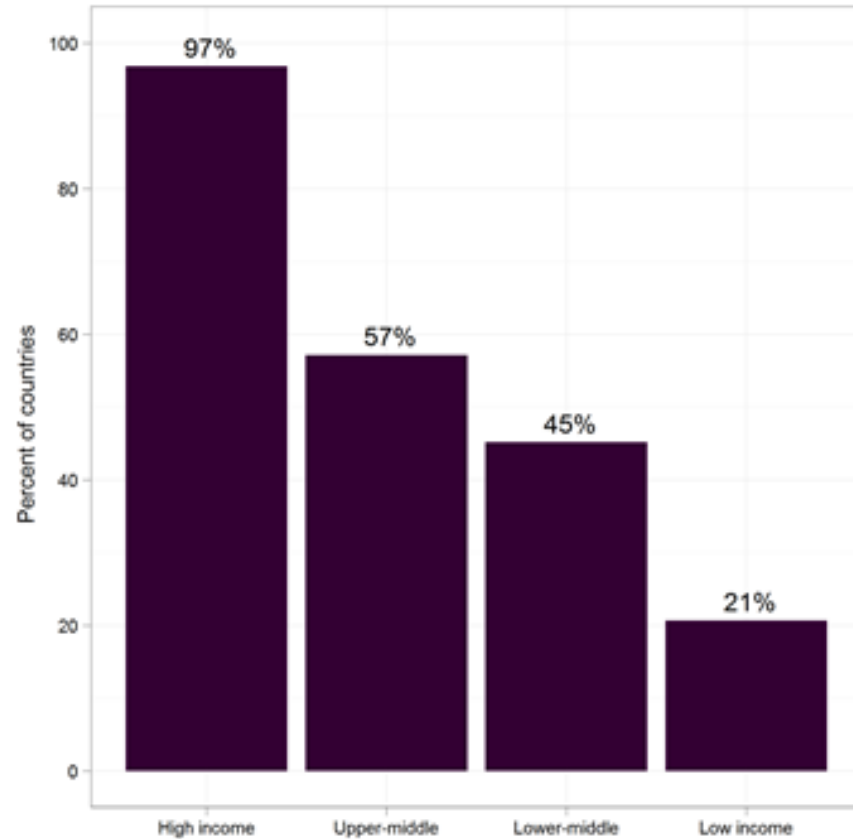
- Trends in policy adoption
  - Telemedicine
  - Internet pharmacies legislation
  - Patient information legislation
  - mHealth
  - Information quality
- 



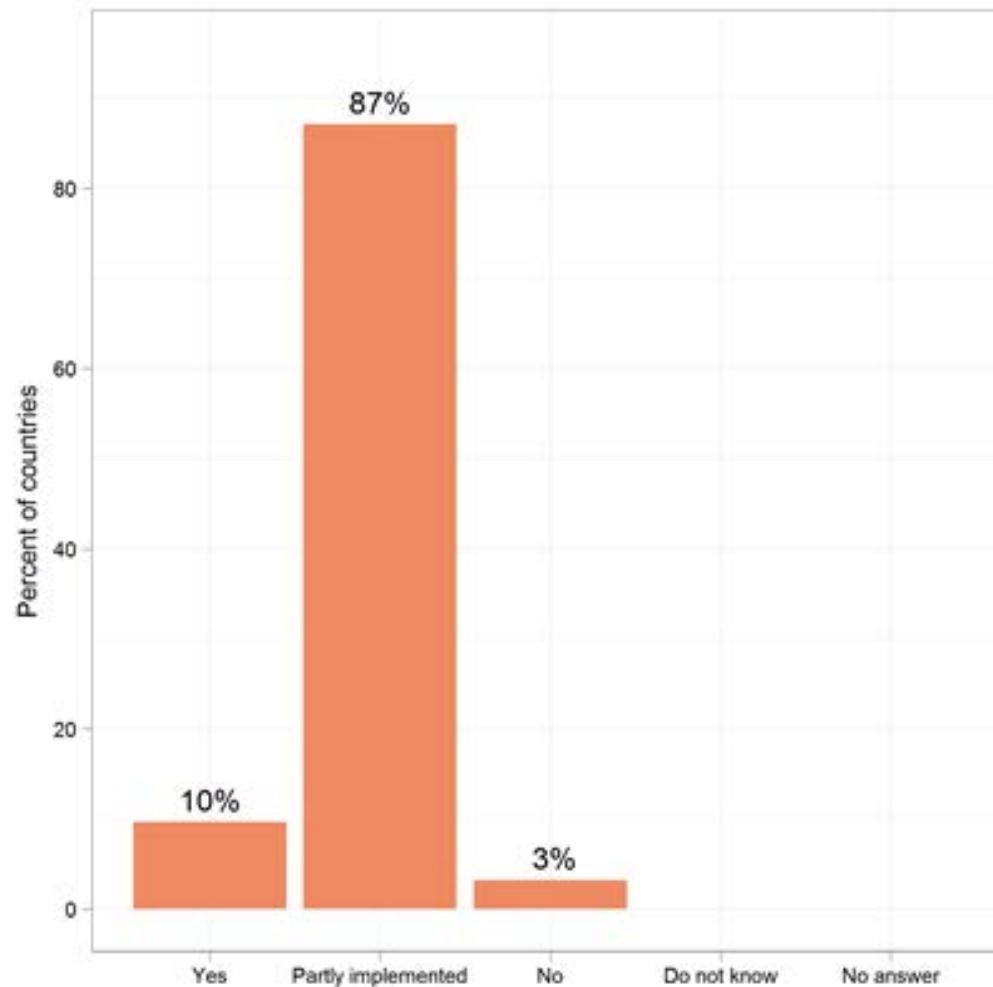
# National eHealth policy



# eHealth policy, by World Bank income groups



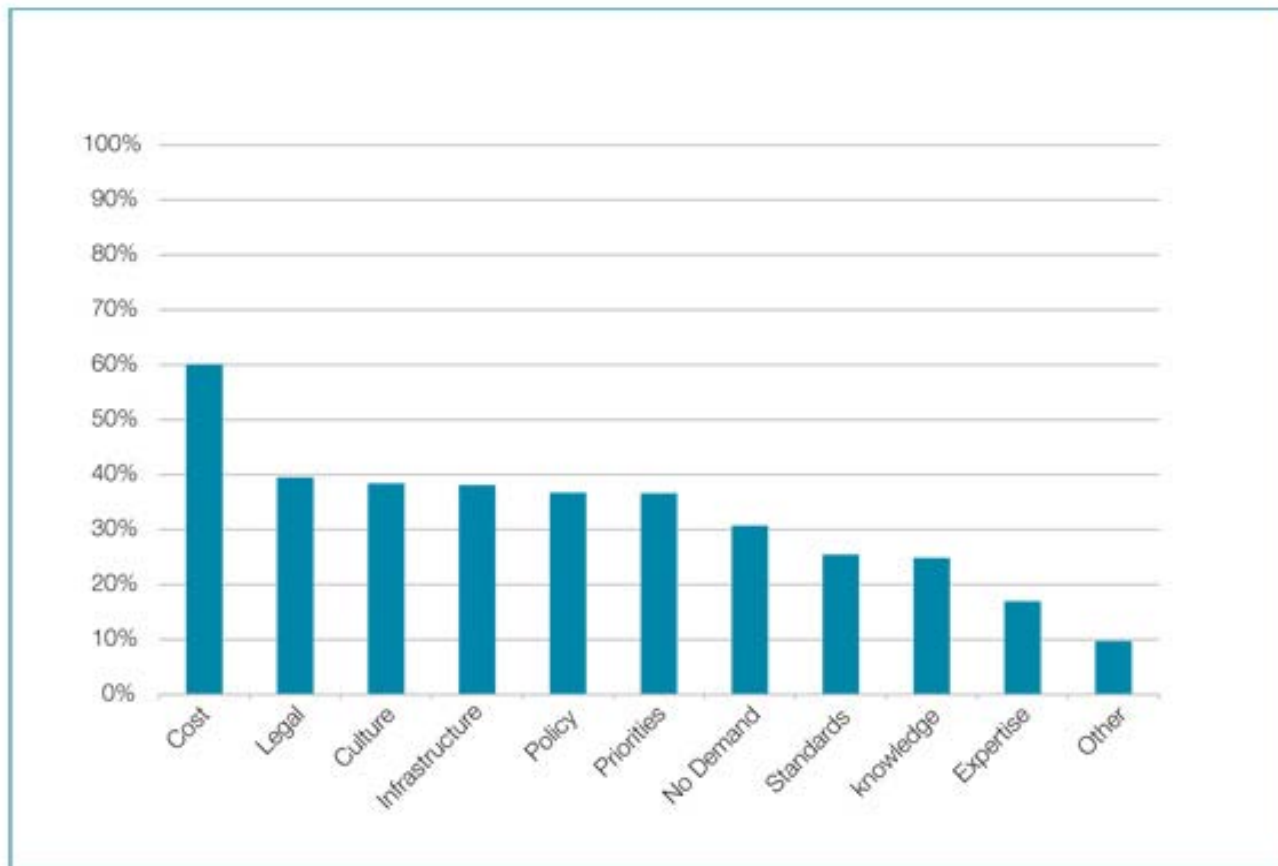
# eHealth policy implementation, globally



# Telemedicine barriers, globally



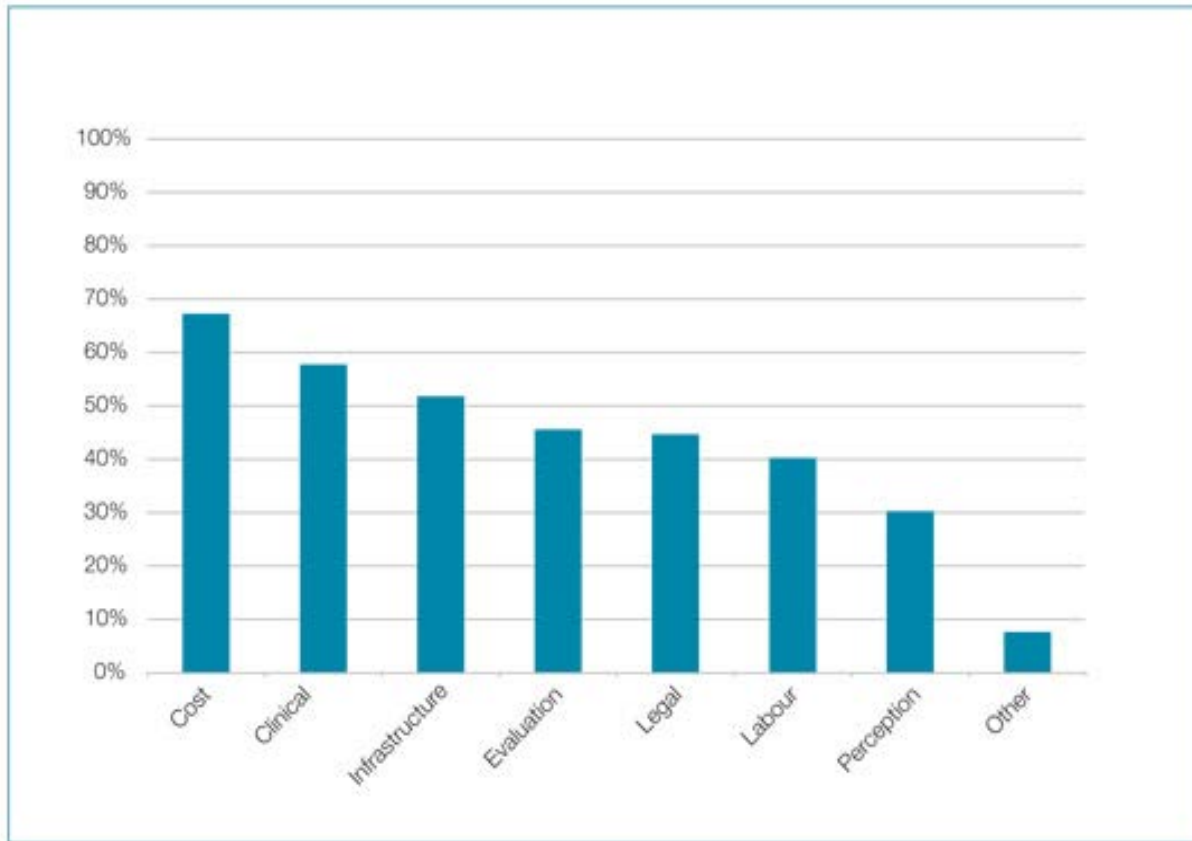
Figure 25. Barriers to telemedicine globally



# Telemedicine information needs



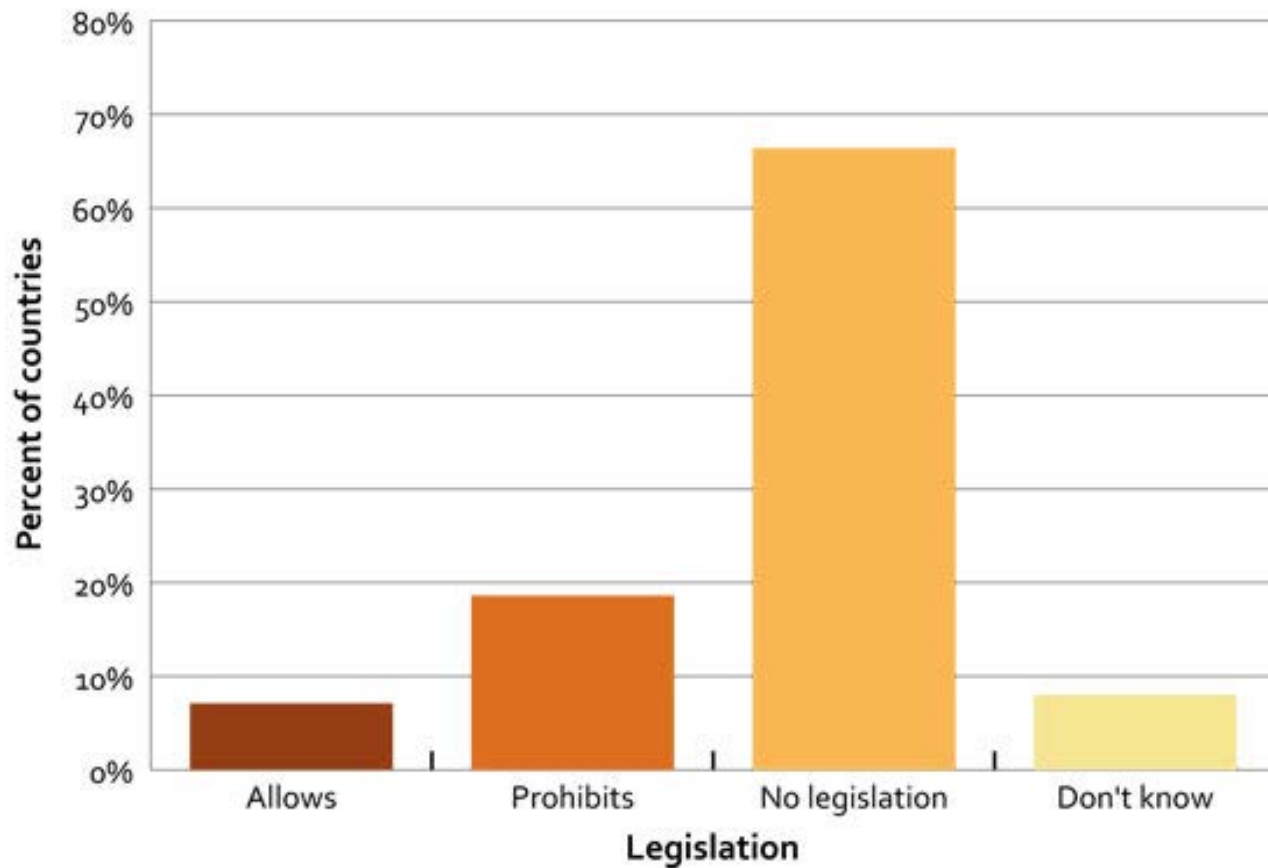
Figure 33. Information needs of all countries



# Internet pharmacy legislation, globally



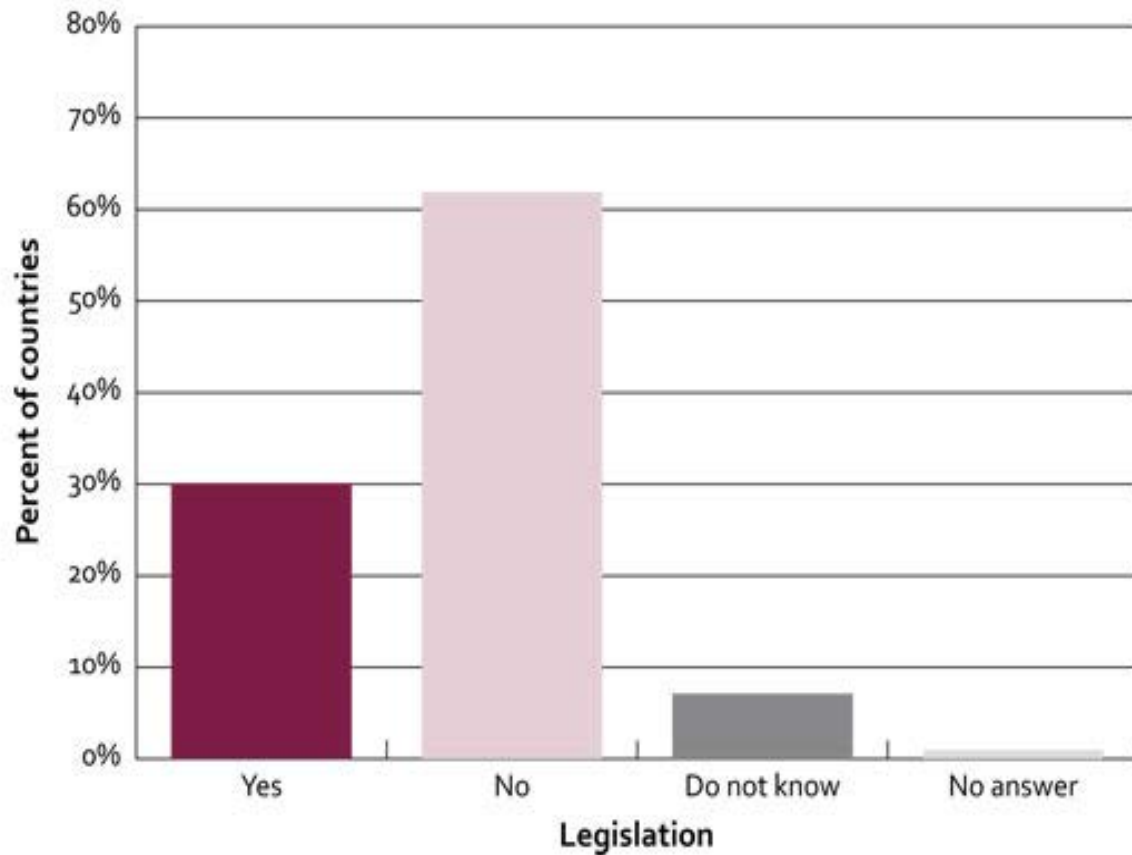
Figure 1. Global legislation of Internet pharmacy operations, globally



# Legislation for privacy of health data, globally

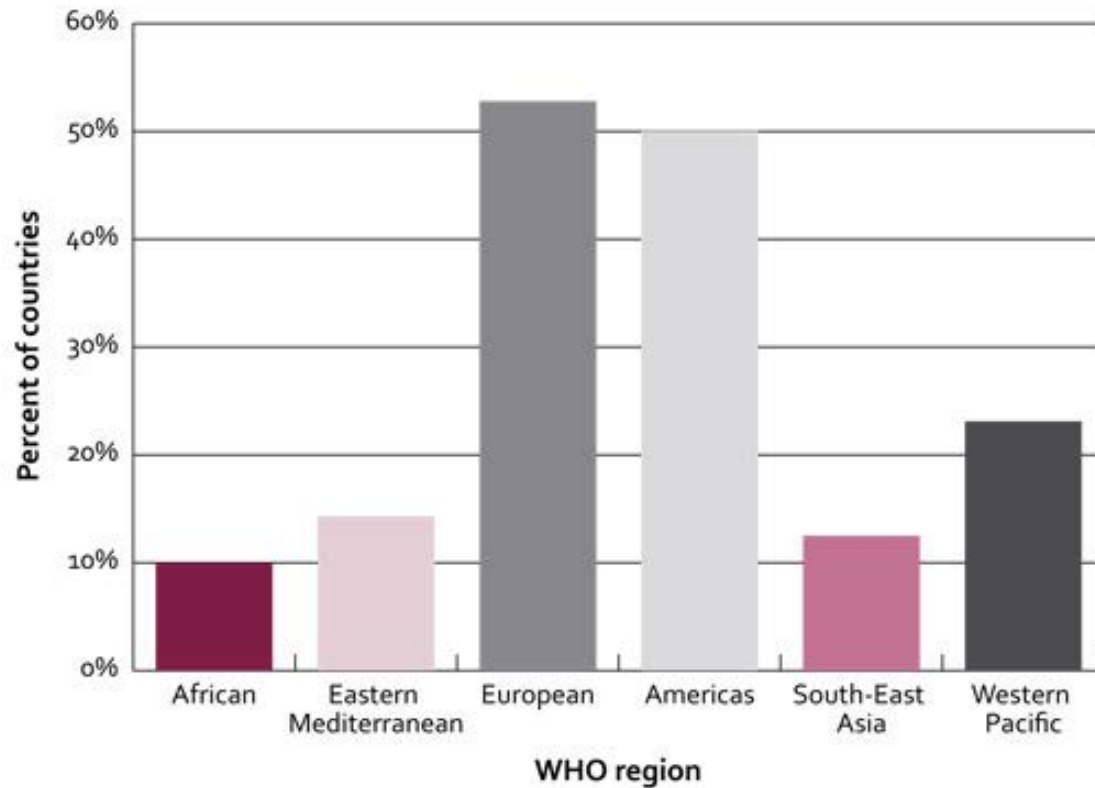


Figure 6. Established legislation to protect privacy of digitized health-related data, globally



# Legislation for privacy of health data, by WHO region

Figure 8. Established legislation to protect privacy of digitized health-related data, by WHO region

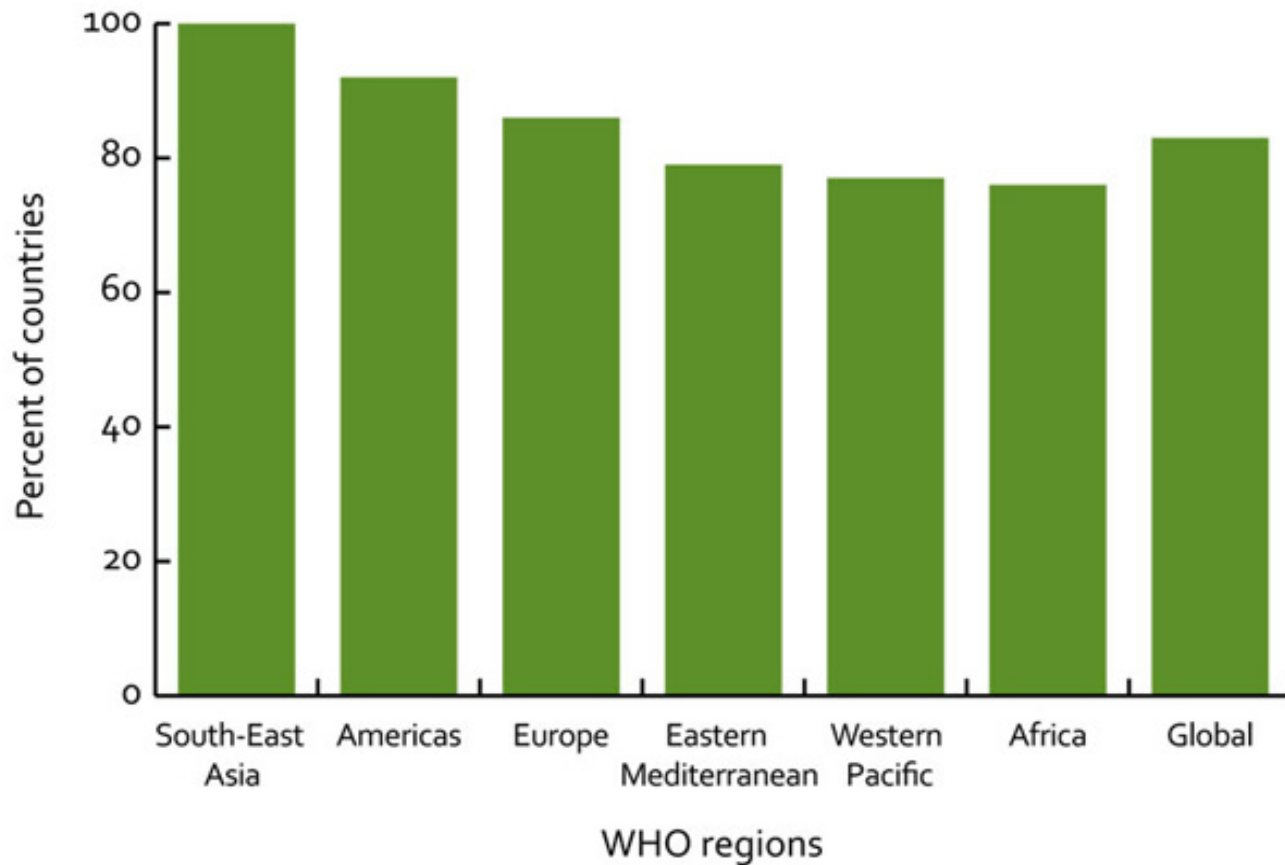




# mHealth initiatives, by WHO region

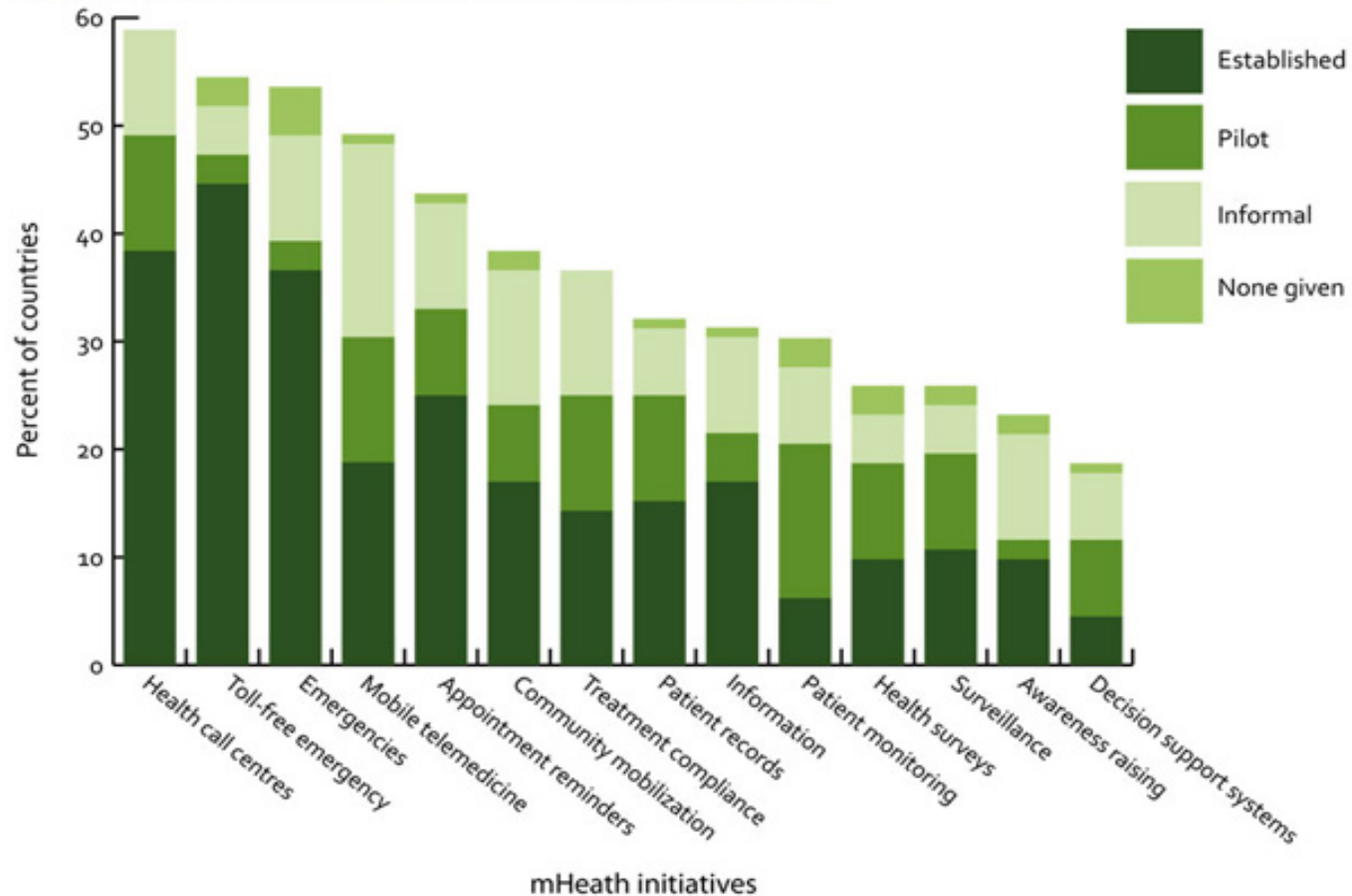


Figure 1. Member States reporting at least one mHealth initiative, by WHO region



# mHealth initiatives, globally

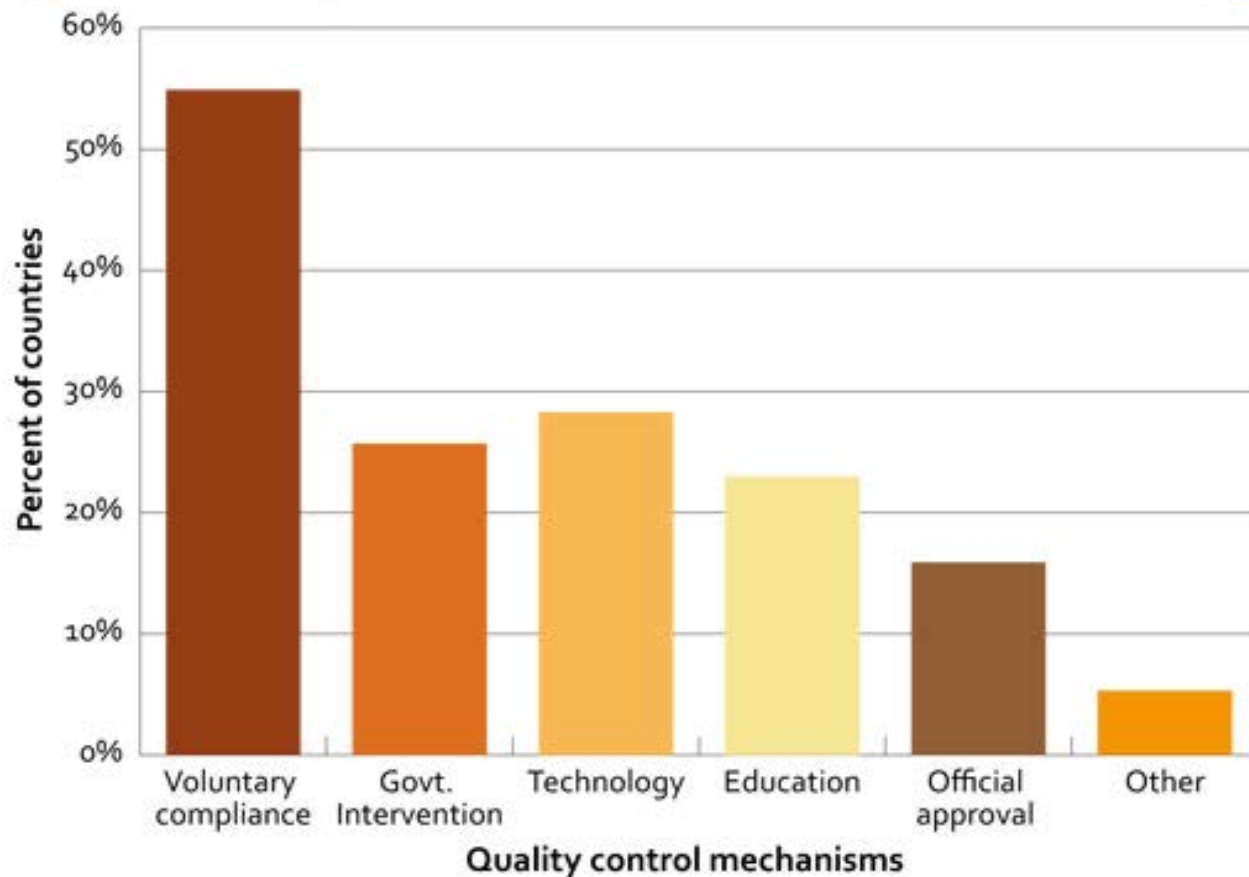
Figure 3. Adoption of mHealth initiatives and phases, globally



# Information quality control, globally





Figure 21. Quality control mechanisms for health information, globally



# eHealth challenges



- Legislation
  - Formal evaluation
  - Cost-benefit analysis
  - Capacity building
  - Collaboration and partnerships
  - Government support
- 



Thank you for your attention.  
Enjoy the conference!

Global Observatory for eHealth  
<http://www.who.int/goe>



World Health  
Organization

